



## **Terms & Conditions of Sale**

### **Ceramic & Porcelain Tiles**

1. When ordering tiles, please ensure that enough are ordered to complete the job. Under measurements will lead to a shortage of tiles which may no longer be available or may be from a different manufacturing batch (colour and shade).
2. It is suggested that a small quantity of extra tiles be kept on site after the job is finished. It can be very difficult to match tiles if repairs are necessary at a later date.
3. Please check tiles that have been delivered are the same that was ordered. Notwithstanding our best endeavours, errors in delivery can occasionally occur.
4. The variation in colour and shade from one batch to another is an inherent characteristic of all kiln fired clay products (*ceramic tiles*) as they are made from natural clays and silicas that react differently to the manufacture & firing process.

**NOTE: No claims will be entertained after fixing and fixing of the product constitutes acceptance thereof.**

5. When tiling large areas, please allow for expansion joints.
6. Ensure that all tiles purchased are suitable for the required application.
7. Sufficient curing time should be allowed before tiling on new cement surfaces.
8. It is recommended that the correct adhesive is used when fixing tiles.
9. The correct cleaning materials should also be used when cleaning tiles.

### **Luxury Vinyl Glue-Down Tiles (LVT's)**

Although our Korean supplier of LVT's have an EN Test Report, which complies with European Standards for colour maintenance, this product will fade in colour if exposed to direct sunlight for extended periods.